



Client: Ministry of Education (MOE)
Product: Enterprise Content Management



Overview

The Ministry of Education (MOE) in the Kingdom of Saudi Arabia is responsible for overseeing education and higher education across the country. Comprising over 24,000 educational facilities and institutes, MOE's mission is to make education accessible to all, raise the quality of learning outcomes, and foster an innovative educational environment that stimulates creativity and meets the Kingdom's development goals.



Needs and Challenges

MOE needed to enhance its previous correspondence system while maintaining the highest standards of security and data protection. The Ministry aimed to streamline data and document exchanges between MOE and educational entities, govern document lifecycles, enable electronic archiving, and increase productivity by reducing time and effort in daily tasks.

- Enhancing the existing correspondence system to improve efficiency and security
- Ensuring secure data and document exchange between MOE and educational institutions
- Implementing electronic archiving and lifecycle management for all documents
- Reducing manual effort and time consumption in daily administrative tasks



Implementation Highlights

Intalio designed and implemented a comprehensive digital platform called “Aamali”, aimed at enhancing the Ministry's digital experience and operational efficiency. The platform, used by over 250,000 users across 24,000 institutions, integrates several Intalio products that simplify workflows and promote collaboration.

› Intalio Document:

A complete document management system ensuring fast access, integrity, and secure archiving.

› Intalio Meeting:

For managing meetings & committees, from agenda preparation to decision tracking.

› Intalio Outlook:

For seamless integration between Microsoft Outlook and content repositories.



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› Intalio Task:

To automate and manage workflows with customizable task modeling.

› Intalio Correspondence:

To automate and archive incoming, outgoing, and internal correspondence.

› Intalio Viewer:

For document viewing and image processing with advanced editing capabilities.

› Intalio Sign:

To ensure document authenticity and security with digital signatures.

› Intalio Mobile (iOS & Android):

To offer an intuitive mobile experience, enabling access anytime and anywhere.



Impact and Achievements

The integration of Intalio's solutions empowered MOE to optimize its operations and embrace a fully digital, paperless environment. The Ministry achieved a faster, more secure, and collaborative ecosystem across all its institutions.

The following are some of the most important benefits:

- › Faster, more efficient processes
- › Strengthened compliance and data security
- › Reduced human error and improved accuracy
- › Enhanced collaboration and transparency
- › Streamlined workflows and decision-making



Conclusion

Through its collaboration with Intalio, the Ministry of Education successfully transformed its operations into a unified digital ecosystem that enhances productivity, security, and efficiency across thousands of institutions. This transformation reflects MOE's commitment to innovation and aligns with the Kingdom's Vision 2030 objectives, ensuring that education in Saudi Arabia continues to evolve through technology-driven excellence.